Subcommittee on Communications, Technology and the Internet Hearing
The National Broadband Plan: Promoting Broadband Adoption
May 13, 2010
This morning we conduct the fourth in a series of hearings focusing on the National Broadband Plan.
Last month, the Subcommittee considered how best to deploy broadband to areas that are unserved and underserved, so that all Americans, particularly those in rural areas, may benefit from this essential infrastructure.
Our hearing today is a corollary to our hearing on broadband deployment: Once Americans have access to quality broadband services, what steps should be taken to encourage them to subscribe to it?

According to the National Broadband Plan, about 35 percent of Americans, or about 80 million adults, do not use broadband at home. This number includes high percentages of low-income households, minorities, seniors, individuals with low levels of education, residents of rural areas and people with disabilities.

The National Broadband Plan identifies several barriers to broadband adoption: cost; digital literacy, including discomfort with computers; concerns about Internet safety and security; and a perceived lack of relevance of broadband to peoples' lives.

One proposal to make broadband more affordable for low-income households is to expand the Lifeline and Link-Up programs of the Universal Service Fund to cover broadband services. I want to commend my colleague, Ms. Matsui, for her leadership in this area, including the introduction of legislation regarding this matter. It is my hope that we will soon be prepared to mark up the Universal Service Reform measure which Mr. Terry and I have put forward, and I look forward to working with the gentlelady from California to assure that her goals are reflected in that legislation.

We will welcome the testimony of our witnesses this morning on ways that broadband adoption can be expanded, and I thank each of them for their presence here.

Anticipating that some members may take the occasion of today's broadband hearing to comment on the FCC's decision to apply selected sections of Title II to broadband, I will offer

The Commission will also apply Universal Service principles that will assure the provision

of advanced network services will protect the confidentiality of customer call records and will

assure the accessibility of telecommunications services to people with disabilities.

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That is the path I hope we can follow.
If broadband providers are of the view that targeted legislation is now preferable to the selected application of Title II to broadband, I invite them to engage in discussions with us on what those targeted provisions should be.
I am ready to work with members on both sides of the aisle and with the array of stakeholders with interests in this matter. By acting in a bipartisan, consensus-based manner, we can provide certainty for network operators, edge providers and consumers that the Internet will remain the innovative engine for economic growth in a minimally regulated environment that it is today.
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